



Scope of Services

Parkview Health Services provides pharmacy services to the customers of Assisted Living Facilities, Developmentally Disabled Group Homes, LTC Facilities, Mental Health Communities, Day Habilitation Programs, Transitional Housing, and targeted programs for specialized medication needs throughout Central and Western New York.

Parkview Health Services benefits agencies by consolidating the medication management needs of their customers with one provider creating one point of contact for all of the medication needs within the facility. Parkview will also supply monthly pre-printed Medication Administration Records (MARs) or Electronic MARs through various 3rd party vendors such as QuickMAR, ExactMed, Eldermark, and CaraSolva. Electronic MARs are based on the most current prescriptions, dosage, and directions on file with the pharmacy. This reduces staff time on clerical duties, freeing them to provide other consumer related services. Parkview also offers a secure on-line web portal where customers can view and print patient profiles, copies of prescriptions, drug fact sheets, and other important information.

Parkview's services benefit consumers by combining personalized service with the latest technologies to assure that their medication needs will be filled efficiently and delivered in a timely fashion. Prescriptions and refill orders will be sent to us from prescribers. We then fill the order(s) and deliver it to your facility free of charge.

Prescriptions are filled using a "triple check" system that establishes the pharmacist as the first person to input the prescription and the last to check the medication before it is staged for delivery. Medications can be provided in traditional vials, blister packs or other packaging options.

Parkview maintains providerships with all Medicare Part D benchmark plans, New York State Medicaid, NY Medicaid Managed Care and most third-party insurers. Any applicable co-pays or other un-reimbursed charges will be invoiced on a monthly basis.

Parkview provides basic medical supplies, over the counter medications and basic Durable Medical Equipment (DME), such as surgical dressings, blood glucose monitors, ostomy products and other supplies. Parkview will strive to meet the needs of our customers and make every effort to assist your agency to arrange for alternative coverage when we are not able to provide a requested item or service.

Parkview pharmacists are available by phone for consultation and advice for consumer's medications during regular business hours. Parkview will also supply any necessary or requested medication education sheets and appropriate medical supply information and instruction.

Parkview's hours of operation are:

Monday- Friday	8am-10pm
Saturday	10am-3pm
Sunday	Closed

A pharmacist and driver are on call for extreme emergencies.